

For additional information:

CENTRE FOR HUMAN RESOURCE DEVELOPMENT AND REGIONAL INITIATIVES

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THE CENTER IS EQUIPPED WITH:

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- ✓ A modern conference hall with simultaneous translation capabilities for multiple languages
- ✓ A library with reading spaces
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- ✓ Hotel section with three buildings
- ✓ Restaurant with seating for one hundred people and a bar
- ✓ Tennis court
- ✓ Table tennis
- ✓ Billiards
- ✓ Darts
- ✓ Basketball court
- ✓ Fitness gym and sauna



INVESTING IN PEOPLE



CENTRE FOR HUMAN RESOURCE
DEVELOPMENT AND REGIONAL
INITIATIVES

AGENDA

EU Expert Meeting

**on Exchange of Experience
and Good Practices in
Providing Quality Social
Services**

30-31 May 2023

**CHRDRI, Conference hall, Block IV
Sofia**

Tuesday, 30 May 2023

10.45 - 11.30	Arrival at the CHRDR. Registration of the participants and welcome coffee
11.30 - 11.45	Opening ceremony Ms. Victoria Tahova , Executive Director of Agency for Quality of Social Services of the Republic of Bulgaria Mr. Alexander Shopov , Director of CHRDR Moderator: Mr. Ivan Bakalov , Head of the "Training Activities" Department, CHRDR
FIRST WORKING SESSION	
11.45 - 13.15	Social Services' Legal Regulations and Frameworks
11.45 - 12.00	Legal Framework in the Field of Social Services in Bulgaria. National Map of Social Services Ms. Dona Petrova , Junior Expert, Department of "Social Services for Adults", Social Assistance Agency of the Republic of Bulgaria
12.00 - 12.20	Developing Criteria for Analysis of Good Practice in the Social Services in the Republic of Bulgaria Ms. Reneta Mitova , Chief of the "Southern Central" Department Agency for Quality of Social Services of the Republic of Bulgaria
12.20 - 12.40	Digitalisation, Access and Services Ms. Nadezhda Harizanova PhD , Policy Officer, Web Accessibility Directive Team, DG CNECT, European Commission
12.40 - 13.00	A Complex Governance in Search for Quality and Effectiveness. Remarks about Social Services and Co-shared Administration in Italy Mr. Antonello Scialdone , Research Director, INAPP, Republic of Italy
13.00 - 13.15	Discussion
13.15 - 14.15	Lunch SECOND WORKING SESSION
14.15 - 15.30	Good Practices in the Development of Social Services for Children
14.15 - 14.25	Partnerships - a Guarantee for a Successful Social Policy at the Local Level Ms. Rositsa Dimitrova , Director of the Directorate of "Social Activities and Health Care", Municipality of Veliko Tarnovo
14.25 - 14.35	Complexity of Social Services. Building an Integrated Service in the City of Plovdiv Ms. Veselina Boteva , Director of the Social Policy Directorate, Plovdiv Municipality
14.35 - 14.55	Providing Quality Social Services in Greece: The Example of the Smile of the Child in the Field of Children's Victims of Abuse and Missing Children Mr. Stefanos Alevizos M.Ed., PhDc , Psychologist - Coordinator of the National Center for Missing & Exploited Children of "The Smile of the Child"
14.55 - 15.15	Presentation of the For Our Children Foundation Ms Mariana Taseva , Deputy Executive Director, For Our Children Foundation
15.15 - 15.30	Discussion
15.30 - 15.45	Coffee-break

THIRD WORKING SESSION

15.45 - 17.15	New Approaches in the Provision of Social Services for Children and Adults
15.45 - 16.05	Current Changes in the System of Social Services for Children and Adults in the Republic of Bulgaria. Brief Overview Ms. Miglena Hitova , Senior Expert, Department of "Social Services for Children," Agency for Social Assistance & Ms. Vanya Ivanova , Senior Expert, Department of "Social Services for Adults," Agency for Social Assistance.
16.05 - 16.25	Experience and Good Practices from Malta: Residential Care Homes of Fondazzjoni Sebh Joseph Gerada , Home Manager, Fra Diego Home & St. Theresa Home, Fondazzjoni Sebh
16.25 - 16.45	Quality of Social Services: a European perspective Ms Konstantina Leventi , Senior Policy Officer, European Association of Service Providers for Persons with Disabilities
16.45 - 17.15	Discussion and closure of the event
17.15	Departure from the CHRDR

Wednesday, 31 May 2023

9.45	Departure for a study visit in Early Childhood Development Complex in Sofia, For Our Children Foundation
FOURTH WORKING SESSION	
10.15 - 12.45	Visit to Early Childhood Development Complex in Sofia, For Our Children Foundation

Moderator:
Galina Ivanova PhD,
Expert-Methodologist
at CHRDR